



Workday Ranks Best in KLAS Five Years Running

#1 Enterprise Resource Planning and Talent Management 2018–2022



Our customers have spoken: Workday earns top KLAS rankings for ERP and Talent Management for the fifth year in a row.*

How did Workday score?

Culture A-	Loyalty A	Product B+
Operations B	Relationship A-	Value B

#1

87.8

Workday Ranked
Best in KLAS
(ERP)

How do other vendor solutions compare?

	Score	Culture	Loyalty	Product	Operations	Relationship	Value
2. Infor	82.0	B	B	B	C+	B	B
3. Oracle	79.0	B-	B	B-	C-	B-	C+

ERP Average: 81.5
Software Average: 82.9

Setting the standard for excellence.

KLAS research ranks solutions based on real-world performance from end-user data in provider settings. Every year, since our enterprise cloud applications were first scored, customer feedback reveals that Workday leads the market in driving tangible outcomes for healthcare organizations. We work closely with our customer community to invest in the areas that matter most for the healthcare industry and continually innovate at the pace of change.



The Workday system is one of the most impressive platforms that my team has worked on. It is very modern technology. It is an extremely reliable platform.**

CIO of a Workday Customer
November 2021

Key Benefits

- Secure and optimize talent using a skills-based approach
- Reduce risk and improve financial performance with real-time visibility
- Boost resilience and control spend with strategic supply chain management
- Stay ahead of industry change with continuous planning
- Increase efficiency with ML-driven automation and mobile access

Key Product Areas

Financial Management

- Accounting and Finance
- Audit and Internal Controls
- Consolidate and Close
- Expenses
- Projects
- Grants Management

Supply Chain Management

- Strategic Sourcing
- Procurement
- Inventory

Human Capital Management

- Human Resources Management
- Recruiting
- Talent Management
- Learning
- Compensation and Benefits
- Payroll Management
- Time and Absence
- Talent Optimization
- Case Management
- Employee Engagement

Reporting and Analytics

- Core Reporting and Analytics
- Augmented Analytics

Enterprise Planning

- Financial Planning
- Workforce Planning
- Operational Planning

Proven in the cloud, proven for healthcare.

Healthcare organizations of all sizes depend on Workday to provide the business foundation for delivering exceptional care. We offer a comprehensive solution for your entire organization so you can better manage resources, adapt quickly to change, and attract, develop, and retain the best talent.

We're proud to say that more healthcare organizations are live with Workday for financial management, human capital management, and supply chain management than with any other cloud solution. Our product quality and comprehensive functionality are why we consistently score the highest in the Product category across ERP vendors ranked by KLAS. See what's possible with Workday:

- Drive faster decisions with deep insights powered by real-time transactions.
- Remain agile with configurable business processes to support evolving care delivery and business models.
- Increase efficiency with automated workflows and a comprehensive mobile app that lets staff focus on patient care.
- Empower clinicians with frictionless onboarding and personalized development opportunities.

Healthcare's partner for a changing world.

At Workday, our success depends on your success. We are the only vendor in the KLAS ERP market segment to earn a grade of "A" in the Loyalty category, meaning that Workday customers recommend us to their peers. And KLAS' research independently validates our Workday customer satisfaction score of 97 percent. As a company that is committed to supporting the future of healthcare, we're honored that 100 percent of our customers told KLAS that Workday is part of their long-term plans. And we are thrilled to see Workday recognized for being the only vendor with a notable performance when customers were asked if we "keep all promises" (97%), and if they would purchase the system again (95%).

We attribute these confirmations to the way Workday helps healthcare organizations accelerate time to value, with a proven track record of on-time, on-budget deployments. Our customers also benefit from being on one version of the software, which creates a community where leaders from healthcare and beyond can share best practices and innovate together.

To explore how Workday can work for you, please contact Sales at workday.com/contact or +1-877-967-5329.

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Each year, thousands of healthcare professionals across the globe take the time to share their voice with KLAS. They know that sharing their perspective helps vendors to improve and helps their peers make better decisions. The 'Best in KLAS' report and the awards it contains set the standard of excellence for software and services firms.

Adam Gale
CEO, KLAS February 2022

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The system has a lot of functionality and features, and it is very configurable. There is a lot of flexibility built into the system to meet our business needs. One of the biggest advantages of the system is that it is really intuitive, and easy for people to use.**

VP/Other Executive of a Workday Customer
February 2021

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Workday is the best vendor we have in terms of a customer-vendor partnership. Workday is very engaged with us . . . They are not trying to sell us something; they partner with us and communicate what we need.**

CIO of a Workday Customer
January 2022

* 2018–2022 Best in KLAS: Software and Services Report, © KLAS 2022

** Selective commentary about Workday in 2021–2022. For a complete view, visit klasresearch.com.

