

Workday continues to rank Best in KLAS for ERP: Top Enterprise Resource Planning and Talent Management 2018-2023



*Our customers have spoken: Workday earns top KLAS rankings for ERP and Talent Management for the sixth year in a row.**

How did Workday score?

Culture B+	Loyalty A	Product B+
Operations B	Relationship B+	Value B-



ERP Average: 78.8
Software Average: 80.3

Setting the standard for excellence.

KLAS research ranks solutions based on real-world performance from end-user data in provider settings. Every year, since our enterprise cloud applications were first scored, customer feedback reveals that Workday leads the market in driving tangible outcomes for healthcare organizations. We work closely with our customer community to invest in the areas that matter most for the healthcare industry and continually innovate at the pace of change.



The 2023 Best in KLAS report highlights the top-performing healthcare IT solutions as determined by extensive evaluations and conversations with thousands of healthcare providers. These distinguished winners have demonstrated exceptional dedication to improving and innovating the industry, and their efforts are recognized through their inclusion in this report.

Adam Gale
CEO, KLAS

Key Benefits

- Secure and optimize talent using a skills-based approach
- Reduce risk and improve financial performance with real-time visibility
- Boost resilience and control spend with strategic supply chain management
- Stay ahead of industry change with continuous planning
- Increase efficiency with ML-driven automation and mobile access

Key Product Areas

Financial Management

- Accounting and Finance
- Audit and Internal Controls
- Consolidate and Close
- Expenses
- Projects
- Grants Management

Supply Chain Management

- Strategic Sourcing
- Procurement
- Inventory

Human Capital Management

- Human Resources Management
- Recruiting
- Talent Management
- Learning
- Compensation and Benefits
- Payroll Management
- Time and Absence
- Talent Optimization
- Case Management
- Employee Engagement

Reporting and Analytics

- Core Reporting and Analytics
- Augmented Analytics

Enterprise Planning

- Financial Planning
- Workforce Planning
- Operational Planning

Proven in the cloud, proven for healthcare.

Healthcare organizations of all sizes depend on Workday to provide the business foundation for delivering exceptional care. We offer a comprehensive solution for your entire organization so you can better manage resources, adapt quickly to change, and attract, develop, and retain the best talent.

We're proud to say that more Best in KLAS respondents are using Workday for financial management, human capital management, and supply chain management than any competing cloud solution, showing our unwavering commitment to the healthcare community. Workday product quality and comprehensive functionality are why we consistently score the highest in the Product category across ERP vendors ranked by KLAS. See what's possible with Workday:

- Drive faster decisions with deep insights powered by real-time transactions.
- Remain agile with configurable business processes to support evolving care delivery and business models.
- Increase efficiency with automated workflows and a comprehensive mobile app that lets staff focus on patient care.
- Empower clinicians with frictionless onboarding and personalized development opportunities.

Healthcare's partner for a changing world.

At Workday, our success depends on your success. We are the only vendor in the KLAS ERP market segment to earn a grade of "A" in the Loyalty category, meaning that Workday customers recommend us to their peers. And KLAS' research independently validates our Workday customer satisfaction score—maintained at higher than 95 percent for the past decade. Beyond earning the Best in KLAS award, Workday is distinguished as the only complete solution in the ERP category to score higher in overall performance than the average of all software evaluated in this year's report.

We attribute these affirmations to the way Workday helps healthcare organizations accelerate time to value, with a proven track record of on-time, on-budget deployments. Our customers also benefit from being on one version of the software, which creates a community where leaders from healthcare and beyond can share best practices and innovate together.

To explore how Workday can work for you, please contact Sales at workday.com/contact or +1-877-967-5329.

* "2018–2023 Best in KLAS: Software and Services Report"; © KLAS 2023

** Selective commentary about Workday in 2022–2023. For a complete view, visit klasresearch.com.

“

I am very keen on Workday. I think the vendor is awesome. Internal customers are happy when I set them up with Workday's solutions. The integrated functionality with ERP, accounts payable, and supply chain is working great for us.**

CIO of a Workday Customer

“

The system's user interface is nice and easy to use for the end user. The upgrades that the vendor releases about twice a year are always painless and go according to plan with no issues. Workday continues to improve the product by adding feature functions, and the vendor is good about sticking to their documented plan for what they are going to deliver.**

CIO of a Workday Customer

“

Workday made sure that they provided us with the resources necessary to make us successful, and they worked collaboratively with a third party on the installation and ongoing maintenance. Workday was supportive; they gave us lots of resources. They took a collaborative posture and were very good to work with. Workday has an outstanding platform and tools, and more importantly, their level of service is phenomenal in terms of accessibility and responsiveness.**

CEO/President of a Workday Customer



+1-925-951-9000 +1-877-WORKDAY (+1-877-967-5329) Fax: +1-925-951-9001 workday.com

© 2023 Workday, Inc. All rights reserved. WORKDAY and the Workday logos are trademarks of Workday, Inc. registered in the United States and elsewhere. All other brand and product names are trademarks of their respective holders. 20230320-best-in-klas-datasheet-lo-enus